



Self-Assessment Questionnaire FAQ

Before you Begin

Who can use Questionnaire A?

As defined by PCI – “Card-not-present” businesses (e-commerce or mail/telephone), all cardholder data functions outsourced.

Who can use Questionnaire B?

As defined by PCI - “Merchants who process cardholder data only via imprint machines or stand-alone dial-up terminals.” This includes no electronic cardholder data storage.

Who can use Questionnaire C?

As defined by PCI - “Merchants who process cardholder data via payment applications connected to the Internet, but who do not store cardholder data on any computer system.”

Who can use Questionnaire D?

All merchants who are ineligible to use Questionnaires A, B, or C (see above). Also note that there are two versions of Questionnaire D – a Merchant Version and a Service Provider Version

Am I a Service Provider? (Questionnaire D only)

The term “Service Provider” is defined by the PCI Glossary as:

Business entity that is not a payment card brand member or a merchant directly involved in the processing, storage, transmission, and switching or transaction data and cardholder information or both. This also includes companies that provide services to merchants, services providers or members that control or could impact the security of cardholder data. Examples include managed service providers that provide managed firewalls, IDS and other services as well as hosting providers and other entities. Entities such as telecommunications companies that only provide communication links without access to the application layer of the communication link are excluded

I am a merchant, do I need to fill out the Service Provider portion of SAQ D?

Only if you meet the criteria of being a “Service Provider” as defined by PCI (see above).

Part 1 – Qualified Security Assessor Company Information

What is a “Qualified Security Assessor” and do I need one?

A QSA is a company that has been certified by PCI to assist a company in becoming PCI compliant by evaluating the existing system and recommending necessary changes. A QSA is required for Level 1 Merchants only.

For a list of QSA’s visit: https://www.pcisecuritystandards.org/pdfs/pci_qsa_list.pdf

Part 2b - Relationships

Do I have a relationship with a Third-party service? Is that Fast Transact?

You have the relationship with Fast Transact and we are acting as a third-party in some capacity. Hence, the answer to the first question is “yes.”

Part 2c – Transaction Processing

What is my “Payment Application”?

This refers to the software you use to process transactions, such as your shopping cart or POS system. It is defined by PCI as, “...all purchased and custom software programs or groups of programs designed for end users...”